



Overview	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Totals	AVG/Month
Total Reviews	52	64	45	59	60	50	54	61	49	52	66	62	69	743	57
Addendum	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0
Appeal	2	2	4	1	1	0	0	1	1	0	3	5	3	23	2
Concurrent	0	0	0	1	0	0	0	0	1	0	0	0	0	2	0
Concurrent Ext.	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0
Duplicate	0	0	0	1	0	0	1	1	0	1	3	0	0	7	1
Exempt MTUS Med	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0
File Review	0	0	0	1	0	0	0	1	1	0	0	1	0	4	0
Late Appeal	1	0	1	0	4	1	0	0	0	1	1	0	0	9	1
Peer to Peer	0	1	0	1	1	0	0	0	0	0	0	1	0	4	0
Prospect Ext.	3	9	6	6	1	5	6	4	5	5	4	6	4	64	5
Prospective	45	50	31	44	50	38	34	39	29	34	36	35	28	493	38
Prospective - CA	0	0	0	0	0	0	0	0	0	0	0	0	11	11	1
Prospective Expedited	0	1	0	2	0	0	1	0	0	0	1	0	0	5	0
Prospective Extension - CA	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0
Prospective Medication - CA	0	0	0	0	0	4	11	14	7	7	13	9	16	81	6
Prospective Medication Ext. - CA	0	0	0	0	0	0	0	0	3	0	1	0	1	5	0
Prospective Reconsideration	0	0	1	0	0	0	0	1	0	1	1	0	0	3	0
Retrospective	1	1	2	1	2	1	0	1	0	4	3	3	3	22	2
Retrospective Ext - CA	0	0	0	1	0	1	0	0	0	0	0	1	0	3	0
Retrospective Extension	0	0	0	0	0	0	0	0	1	0	0	1	0	2	0
Reviews by Nurse	2	1	2	8	7	8	15	18	16	12	20	19	35	163	13
Reviews by Physician	50	63	43	51	53	42	39	43	33	40	46	43	34	580	45
Certified	23	29	20	23	27	16	14	24	17	19	25	14	17	268	21
Denied	6	13	11	16	11	11	14	5	9	11	12	19	9	147	11
Partially Certified	21	21	12	12	15	15	11	14	7	10	9	10	8	165	13
Certified %	46%	46%	47%	45%	51%	38%	36%	56%	52%	48%	54%	33%	50%	46%	-
Denied %	12%	21%	26%	31%	21%	26%	36%	12%	27%	28%	26%	44%	26%	25%	-
Partially Certified %	42%	33%	28%	24%	28%	36%	28%	33%	21%	25%	20%	23%	24%	28%	-
Billed Fees	\$14,244	\$17,979	\$12,707	\$15,707	\$15,777	\$13,838	\$14,575	\$16,337	\$13,185	\$14,180	\$18,211	\$16,256	\$19,097	\$202,089	\$15,545
UR Savings	\$11,923	\$16,242	\$6,522	\$16,279	\$6,686	\$12,305	\$15,789	\$7,526	\$13,163	\$11,015	\$6,295	\$260,660	\$22,550	\$406,954	\$31,304
Final Savings	-\$2,321	-\$1,737	-\$6,184	\$572	-\$9,091	-\$1,533	\$1,214	-\$8,810	-\$22	-\$3,164	-\$11,916	\$244,405	\$3,453	\$204,866	\$15,759
Average Savings / Review	\$229	\$254	\$145	\$276	\$111	\$246	\$292	\$123	\$269	\$212	\$95	\$4,204	\$327	\$548	\$522
Average Cost / Review	\$274	\$281	\$282	\$266	\$263	\$277	\$270	\$268	\$269	\$273	\$276	\$262	\$277	\$272	\$272

Appeal Rate	11.1%	5.9%	21.7%	3.6%	19.2%	3.8%	0.0%	5.3%	6.3%	4.8%	19.0%	17.2%	17.6%	10.3%
Appeal - Certified	3	1	3	0	3	0	0	1	1	1	0	1	0	14
Appeal - Non-Certified	0	1	1	0	1	1	0	0	0	0	3	3	3	13
Appeal - Partially Certified	0	0	1	1	1	0	0	0	0	0	1	1	0	5

